



More Than Software

Tailored services and support to meet your needs

For all life sciences companies, a culture focused on quality is critical not only in your daily activities, but also for the continued success of your organization. With Sware's services offerings, we can support you in maintaining a quality-focused culture whether you're managing a handful – or a plethora – of systems and respective releases.

As you develop and go to market with your products, we work with you and flex to your business demands. Our team includes life sciences and software experts who can support you with appropriate resources. Our experts have successfully navigated periods of growth and transformation at mid-market and large enterprise companies across the life sciences ecosystems; it's in our DNA.

In short, we have you covered.

Our Philosophy



Do the Right Thing

We're all one team, doing what's best for you. The project is not over, until it's over.



Be Clear and Transparent

Openly and honestly is how we are wired to communicate – throughout all our encounters.



Always Add Value

No calendar overloading. If we are meeting and working with you, you will get something out of it.



Sware is like a direct extension of my team and brings deep, scalable expertise in the systems we use.

– Jason Maze, Dermavant

Sware Services

Supporting You at Every Step

External Release Management

An ever-increasing number of software applications multiplied by the number of vendor releases which then must be managed places an immense burden upon your validation efforts. Sware offers compliance module subscriptions that provide you peace of mind and give you time back in your day.

Sware reviews the vendor's release against your current state, develops the change control and impact assessment, and completes any validation activities needed to keep you in compliance. You are responsible only for the review and approval, while Sware handles the details.

Internal Release Management

In addition to external release management, Sware provides ongoing validation support for internal releases to your GxP software – including system owner support for your request management, requirements collection, and vendor management.

Quality Support

If you need to customize SOPs to remain in a compliant state, Sware offers gap analysis along with design, authoring, and review activities for SOPs.

Implementation Validation & Support

Sware supports the validation of your new or upgraded versions of GxP software, allowing your users to be up and running faster.

- Authoring of system SOPs and/or work instructions for system usage and administration
- Leading project and vendor management
- Providing business consulting for requirements development

Documents and Guidance

Sware provides critical, experience-tested documentation if you need support in growing an effective quality and compliance program. This includes key policies, SOPs, and related forms which can be adopted immediately.

If you already have started building your quality and compliance program, but need guidance, our QA leads can work with you to mature your processes and documentation.

Managed Services

For select systems, Sware can triage requests from users, make and manage system changes, and provide support, so you can focus on more value-added activities. If needed, Sware can act as your Managed Services team.

We work with you, in the way that you need.

If you're ready to bring software validation under control, let's get together.

Visit www.sware.com to request a meeting.

About Sware

Sware is a healthcare and life sciences regulatory technology company addressing a vital unmet need: an enterprise-wide compliance engine that allows companies to successfully and easily navigate the validation burden.

