



# Going Beyond Software

## Tailored services and support from the beginning

As an early-stage life sciences company, building a solid foundation for quality is critical for the growth of your organization. Through the breadth of services Sware offers, coupled with experienced services team members, you can create an effective quality and compliance culture – laying the groundwork for success.

As you develop and go to market with your products, we support your growth. We act as an extension of your team. Our Sware team includes life sciences and software experts who can support you with the right resources. Our experts have successfully navigated periods of hyper-growth and scaling at early-stage companies across the life sciences ecosystems; managing through this period is in our DNA.

**In short – we have you covered.**

### Our Philosophy



#### Do the Right Thing

We're all one team, doing what's best for you. The project is not over, until it's over.



#### Be Clear and Transparent

Openly and honestly is how we are wired to communicate – throughout all our encounters.



#### Always Add Value

No calendar overloading. If we are meeting and working with you, you will get something out of it.



At a previous company, we were going very quickly from being early phase clinical stage to quickly getting FDA approval and going to market. We had a small quality team, a small IT team, and we were trying to enable the company to grow from there. We didn't want to be bogged down with paper processes. We brought in Sware's Res\_Q platform and it worked great for seamless, paperless change management.”

– Blake Jensen, MBA, SVP, Quality Assurance – HUYABIO International

# Sware Services

## Supporting You as You Scale

### Implementation Validation & Support

Sware supports onboarding of GxP software, allowing your users to be up and running faster.

- Business process definition and requirements gathering
- Project and vendor management
- Validation leadership and execution
- System SOP development and training

### External Release Management

As you scale, the number of vendor releases that must be managed can become a burden. Sware offers compliance module subscriptions that provide you with peace of mind and give you time back in your day.

Sware reviews the vendor's release against your current state, develops the change control and impact assessment, and completes any validation activities needed to keep you in compliance. You are responsible for the review and approval, while Sware handles the details.

### Internal Release Management

Business processes change as you grow. Sware tackles the validation work, so you can focus on enhancing your business processes within your GxP systems.

Also, if you need an IT system owner who can triage requests, gather or refine requirements, and create efficient projects – we have you covered.

### Documents and Guidance

Sware provides the critical, experience-tested documentation that you need to build an effective quality and compliance program. This includes key policies, SOPs, and related forms which can be adopted immediately.

If you already have started building your quality and compliance program, but need guidance, our QA leads can work with you to mature your processes and documentation.

### Quality Support

At times - like a hypergrowth period - you may need additional support from a quality expert. Our Sware team can manage and execute third-party audits; and if embedded, they can provide support during your audits.

### Systems Scaling and Support

At some point in your journey, systems become a critical part of ensuring you can scale and meet regulatory expectations. Sware can provide expertise in scaling through the development of IT roadmaps, system requirements, and system selection. Our team leverages our deep system expertise to ensure you can successfully adopt the systems that will power your business.

### Managed Services

For select systems, Sware can act as your Managed Services team. We can triage requests from users, make and manage system changes, and provide support, so you can focus on more value-added activities.

We work with you, in the way that you need.

If you're ready to bring software validation under control, let's get together.

Visit [www.sware.com](http://www.sware.com) to request a demo.

#### About Sware

Sware is a healthcare and life sciences regulatory technology company addressing a vital unmet need: an enterprise-wide compliance engine that allows companies to successfully and easily navigate the validation burden.

